

# New **Unlock** Your Account email



**Small  
Business**



**Business  
Markets**



**Enterprise**



**Public Sector**

# New **Unlock** Your Account email

**Before**

## Password reset

We've received your request to reset your My Business password. Please follow the steps below to create a new password:

Follow this [link](#).

Enter this temporary password when prompted to change your password and create a new security profile.

Your temporary password is MRvGE82dq6s63  
(The temporary password is valid for 24 hours.)

Verizon will never call you or send emails requesting your username or password. Unless you've initiated a request, please do not share your account information.

Please do not reply to this email. If you believe you are receiving this email in error, you did not initiate this request, please contact your company administrator or Verizon customer service at 1.800.922.0204 for further assistance.



**Now**

**Subject:** Finish unlocking your account



## Finish unlocking your account now

We got your request to unlock your account.

We'll have you secure your account by:

1. Creating a new password
2. Choosing a secret question
3. Reviewing your verification delivery method

**Unlock my account**

If you believe you are receiving this email in error, or if you did not initiate this request, call 1-888-483-7200 or contact your administrator directly.

## Unlock account made **easy**

*Making it easier & faster for customers to login to My Business*

- Removes extra step of creating a temporary password
- Clear, concise email template with bold CTA button
- Only **3** steps to unlock account:
  1. Create new password
  2. Choose secret question
  3. Verify delivery method then login.

It's that **simple**!